

# Ivan Arriola

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## EDUCATION

### Brigham Young University College of Physical and Mathematical Sciences

Bachelor of Science: Computer Science, Emphasis in Software Engineering

December 2026

### Ensign College

Associate of Science

Provo, UT

Salt Lake City, UT

- SHPE member (Society of Hispanic Engineers)

## SKILLS

C++, Java, Bash, JavaScript, HTML, CSS, Android, Python, SQL, PowerShell

## EXPERIENCE

### Surge Electric

August 2026-Present

*Electrical Apprentice*

- Support the installation and maintenance of commercial electrical systems, including conduit and wiring, under the supervision of journeymen; strictly adhere to all safety protocols and NEC standards.

### Dicks Sporting Goods

May 2026-July 2026

*Governance, risk & compliance cybersecurity intern*

- Used AI to automate vendor risk management and disaster recovery processes.

### Church Of Jesus Christ Of Latter-day Saints

Jan 2026-April 2026

*Vulnerability management cybersecurity intern*

Provo, UT

- Supported the security team by performing web application vulnerability scans using Invicti, analyzing findings, validating false positives, and documenting remediation steps.

### Kenvue (Johnson & Johnson)

May 2025-Aug 2025

*Cybersecurity Applications Intern*

Summit, NJ

- Developed automation to pull security telemetry from the Akamai WAF API and transform it into actionable insights for security teams.

### Church Of Jesus Christ Of Latter-day Saints

April 2025-Aug 2025

*Security Operations Center Intern*

Riverton, UT

- Monitored and triaged security events using tools such as CrowdStrike, Splunk, and Microsoft Defender.
- Responded to and escalated incidents through ServiceNow, ensuring timely remediation and documentation.
- Gained hands-on experience with ticketing and workflows within a SOC environment.

### Kenvue (Johnson & Johnson)

May 2024-Aug 2024

*End User Compute Intern*

Skillman, NJ

- Led a collaborative session with the EUC team to define the optimal user experience for internal web pages.
- Utilized Excel functions to derive insights and determine potential users for a pilot program.
- Assessed migrating Apple device management from JAMF to Microsoft Intune for consolidation.

### BYU Office of Information Technology

Sep 2023-Dec 2025

*End-user engineer*

Provo, UT

- Automated 10 application deployments, reducing manual installation steps.
- Created a system to check over 25 automatic deployments.
- Maintained software on Mac and Windows devices for BYU campus.
- Migrated on-premise applications to cloud solutions.

### MTC Provo

Sep 2020-Jan 2023

*System Administrator*

Provo, UT

- Performed high-level diagnostic and mechanical repairs on over 500 campus devices, including laptops, desktops, and mobile hardware.
- Oversaw physical inventory and logistics for high-value hardware exceeding \$100k, ensuring rigorous security and tracking protocols.
- Resolved complex hardware/software system failures within 24-hour SLA through hands-on troubleshooting and tiered support.

## SKILLS/INTERESTS/ACHIEVEMENTS

- Certifications: OSHA 10, Linux, Network, Security, Windows Server TestOut, MS Excel 2019